

VAUGHAN TRAINING & CONSULTANCY LTD

INVESTIGATING INTERVIEWING SPECIALISTS

INTERVIEW SERVICES

Structured Analysis of an Investigative Interview

Target Groups

The service is aimed at all those who have statutory duty to conduct investigative interviews with witnesses, victims and suspects in the process of gathering evidence for a prosecution.

This may include agencies within the public and private sector including:

Police
Social Services
Trading Standards
HSE
Fraud Investigation
NSPCC
IPCC
Military
Immigration Services
Court Service by both
Prosecution and Defence
solicitors or barristers

Investigation is a core duty of policing. Employers are responsible for ensuring that their staff are competent and confident in carrying out their responsibilities in respect of those duties. The highest standards need to be upheld.

Interviews that are professionally undertaken will assist the witness or suspect in contributing significantly to the investigation.

Structured analysis of the Investigative Interviewing process is designed to enhance the professionalism of those tasked with the duty to conduct an element of criminal investigation that impacts on the entire investigation.

Regular refresher training should also be provided at least every two years and interviewers should demonstrate their competency annually.

Aims and Objectives

- Provide a detailed analysis of the structure of the interview process
- Analyse question structure
- Identify any procedural inadequacies
- Identify breaches of Codes of Practice PACE 1984
- Identify shortcomings in ABE application for vulnerable witnesses
- Report on interviewer performance and behaviour



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Features and Benefits



Interviews that are professionally undertaken and quality assured can realise several business benefits. In particular they can:

- Direct an investigation,
- Support the prosecution case, thereby saving time, money and resources
- Increase public confidence in your service.

Failure to professionally undertake and quality assure interviews can have adverse consequences in terms of failure to adhere to legislation, loss of critical material, unsolved crime, lack of credibility and loss of confidence.

(NPIA—Investigative Interviewing Strategy 2009)

Review Structure

Evaluation of an interview is an essential component of an interview structure. The review process employed by Vaughan Training & Consultancy has been demonstrated to provide accurate, timely and constructive feedback to both the interviewer and the referring agency.

The review process is considered during a face-to-face consultation where the Terms of Reference are agreed. A full report is normally completed within 21 days from time of agreement.

Confidentiality is a key principle of the integrity of our business.



The content of the Interview Analysis Process are regularly reviewed and updated in the light of changing policy and legislation, research, learning from SCRs, child death reviews and practice experience.

Contact Details

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Quality Assurance

All of our team have significant practical experience in the arenas of investigative interviewing of witnesses, victims and suspects. In addition all have academic qualification in relevant subject matter

For more information on any of our products or services please visit us on the Web

Please contact us to discuss a costing plan

Vaughan Training & Consultancy
Where Quality Counts

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