

VAUGHAN TRAINING & CONSULTANCY LTD

INVESTIGATING INTERVIEWING SPECIALISTS

LEVEL 2

Investigative Interviewing of Witnesses and Victims in Serious and Complex investigations

Target Groups

The course is aimed at all those who come into contact with victims and witnesses through their work either paid or voluntary including staff within statutory, voluntary, community and independent sectors.

Number of Students
The course can be taught to a minimum of 6 and to a maximum of 14 students.

Duration
To be negotiated but with a suggested range of 3—5 days

Victims and witnesses are a fundamental component of the Criminal Justice System. They provide the information, intelligence and evidence to investigators which enables offenders to be brought to justice.

The success of any investigation is largely dependent on the quality of material that is obtained during a witness interview.

Course Content

The course is designed to include the following specific areas :

- ◇ Define an interview and its purpose
- ◇ Plan the venue and time of the interview
- ◇ Plan an interview strategy
- ◇ Prepare the witness for the interview
- ◇ Maintain the welfare and security of the witness
- ◇ Effective communication skills
- ◇ Commence the interview
- ◇ Obtaining an account
- ◇ Complete relevant documentation
- ◇ Closure of interview process
- ◇ Evaluate the interview
- ◇ Evaluate own performance



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Features and Benefits



Interviews that are professionally undertaken and quality assured can have several advantages for your business. They are:

- * Direct an investigation
- * Support the prosecution case, which saves time, money and resources
- * Increases public confidence in your business.

(NPIA 2009)

Delivering high quality training to nationally recognised occupational standards will enhance the reputation of your business

Course Structure

The course is designed to meet all the required components of the National Occupation standards as set by Skills For Justice. The NOS units are:

CJ102.1 – Plan and prepare interviews with victims and witnesses

CJ102.2 – Conduct interviews with victims and witnesses

CJ102.3 – Evaluate interviews with victims and witnesses and carry out post interview processes

The training has been constructed in accordance with the following legislation: and guidance material:

PEACE model, PACE Act 84, Achieving Best Evidence 2010, Human Rights Act 1998, Disability Discrimination Act 1995, Sex Discrimination Act 1995, Race Relation Act 1976. The course complies with all requirements of ACPO guidance and College of Policing guidance material.

The course is presented using a variety of learn styles such as:

Board blasts, power-points, group work, exercises, and interview practical's.

Contact Details

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Quality Assurance

Vaughan Training & Consultancy LTD is committed to delivering a professional training experience that meets the requirements of its customers. We have a reputation for quality as a result of employing highly experienced and specialised trainers who are able to utilise their academic and practical skills from the workplace. This ensures we provide relevant, up to date training and consultancy.

For more information on any of our products or services please visit us on the Web .

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Where Quality Counts

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